

MARCH 2019

IVRS, at the beginning of January 2019, went live with a new internet website. This was designed to improve accessibility and engagement for all users. Our Strategic Planning initiatives are designed to be updated on an annual basis so all users can get a glimpse of initiatives occurring across the state to improve employment outcomes for our job candidates. This is an on-going effort to push quality and outcomes forward. IVRS efforts are intertwined with progress summaries that occur through Annual Reports, WIOA State Plan, Agency Performance Reports, State Rehabilitation Council Reports and our Strategic Plan. This past year, saw attempts to integrate the Council of State Administrators in Vocational Rehabilitation (CSAVR) Vision 2020 into IVRS planning efforts.

Vision 2020 is a national initiative giving evidence that the VR program is proactive, responsive to the principles of the WIOA and a role model in the disability employment community. Strategies employed will demonstrate that:

- VR is mission driven and dual customer focused
- VR leads change through innovative and cutting edge practice
- VR customizes services to meet the needs of the individual and business customer
- VR creates partnerships to maximize resources and opportunities