



OMB Approval No.: 0980-0162

Expiration Date: pending

CIL Program Project Performance Report

For Year FY2017

Agency Information

* - Required input

Fiscal Year:

2017-18

Grant #:

1703IAILCL-00

Name of Center:

Access 2 Independence of the Eastern Iowa Corridor

Acronym for Center (if applicable):

A2I

Counties Served:

Benton, Cedar, Jones, Johnson, Henry, Iowa, Linn, Washington

Section 1. General Funding Information

Section 725(c)(8)(D) of the Act

1.1 Sources and Amounts of Funds and Resources * - Required field

1.1.1 All Federal Funds Received

Federal Funds	Current Year
Title VII, Ch. 1, Part B*	16897
Title VII, Ch. 1, Part C*	219475
Title VII, Ch. 2*	0
Other Federal Funds*	0
Subtotal – All Federal Funds	236372

1.1.2 Other Government Funds

Government Funds	Current Year
State Government Funds*	14409.5
Local Government Funds*	0

Government Funds	Current Year
Subtotal – State and Local Government Funds	14409.5

1.1.3 Private Resources

Private Resources	Current Year
Foundations, Corporations, or Trust Grants*	0
Donations from Individuals*	786
Membership Fees*	0
Investment Income/Endowment*	0
Fees for Service (program income, etc.)*	1430
Other Resources (in-kind, fundraising, etc.)*	0
Subtotal – Private Resources	2216

1.1.4 Total Income

Total Income	Current Year
Total Income	252997.5

1.1.5 Pass Through Funds

Pass Through Funds	Current Year
Amount of other government funds received as pass through funds to consumers (include funds, received on behalf of consumers, that are subsequently passed on to consumers, e.g., personal assistance services, representative payee funds, or Medicaid funds)*	0

1.1.6 Net Operating Resources

Net Operating Resources	Current Year
Net Operating Resources	252997.5

1.2 Resource Development Activities

* - Required field

Briefly describe the CIL's resource development activities conducted during the reporting year to expand funding from sources other than chapter 1 of Title VII of the Act. *

Our Center continued to expand on the contract we signed last year with Iowa Vocational Rehabilitation to provide employment services. We increased our fee for service annual revenue from last FY: \$101.00 to this FY: \$1,430.40. We continue these activities in FY18-19.

Additionally, in September 2018 our Center signed as a contracted Employment Network under the American Dream Employment Network to provide Work Incentive Benefits planning services. We expect this contract will begin to generate revenue late 2019.

Additionally, we received payroll contributions funds from both Brevity and the United Way. We wrote for one grant attached to our employment services efforts but were not awarded.

Section 2. Compliance Indicator 1: Philosophy

2.1 Board Member Composition

* - Required field

(A) Number of board members

6

(B) Number of board members with significant disabilities

4

(C) Percentage of board members with significant disabilities

66.67

2.2 Staff Composition

* - Required field

Staff Composition

Staff	Total FTEs	FTEs filled by individuals with disabilities	FTE's filled by individuals from minority populations
Decisionmaking staff*	1	1	0
Other Staff*	3	3	1
Total number of employees	4	4	1

2.2.1 Percentage of Staff with Disabilities

100

Section 3. Individuals Receiving Services

Section 704(m)(4)(D) of the Act; Section 725(b)(2) of the Act; Section 725(c)(8)(B) of the Act

3.1 Number of Consumers Served During the Reporting Year

* - Required field

Number of Consumers Served During the Reporting Year

Consumer Type	# of CSRs
Enter the number of active CSRs carried over from September 30 of the preceding reporting year*	31
Enter the number of new CSRs opened since October 1 of the reporting year*	19
Total number of consumers served	50

3.2 Independent Living Plans and Waivers

* - Required field

Independent Living Plans and Waivers

Consumer Type	Number of Consumers
Number of consumers who signed a waiver*	5
Number of consumers with whom an ILP was developed*	44
Total number of consumers served during the reporting year	49

3.3 Number of Consumer Service Records Closed by September 30 of the Reporting Year * - Required field

Number of Consumer Service Records Closed by September 30 of the Reporting Year

Record Type	# of CSRs
Moved*	1
Withdrawn*	13
Died*	0

Record Type	# of CSRs
Completed all goals set*	6
Other*	3
Total number of CSRs closed	23

3.4 Age

* - Required field

Age

Age Period	# of Consumers
Under 5 years old*	0
Ages 5-19*	1
Ages 20-24*	2
Ages 25-59*	26
Age 60 and Older*	21

Age Period	# of Consumers
Age unavailable*	0
Total numbers of consumers by age	50

3.5 Sex

* - Required field

Sex

Sex	# of Consumers
Number of Females served*	33
Number of Males served*	17
Total number of consumers by gender	50

3.6 Race and Ethnicity

* - Required field

Race and Ethnicity

Race	# of Consumers
American Indian or Alaska Native *	1
Asian *	1
Black or African American *	1
Native Hawaiian or Other Pacific Islander *	1
White *	41
Hispanic/Latino of any race or Hispanic/ Latino only *	2
Two or more races *	2
Race and ethnicity unknown *	1
Total number of consumers served by race/ethnicity	50

3.7 Disability

* - Required field

Disability

Disability Type	# of Consumers
Cognitive*	2
Mental/Emotional*	9
Physical*	6
Hearing*	1
Vision*	1
Multiple Disabilities*	29
Other*	0

3.8 Individuals Served by County During the Reporting Year

* - Required field

List each county within the CIL's service area, as indicated in the CIL's application for Part C funds and the approved SPIL. Add additional rows as necessary. For each county, indicate how many individuals residing in that county were served by the CIL during the reporting year.

3.8.1 Individuals Served by County During the Reporting Year

County Name	Number of County Residents Served
Buchanan	1
Cedar	1
Iowa	2
Johnson	27
Linn	13
Washington	6

Section 4. Individual Services and Achievements

4.1 Individual Services

* - Required field

Individual Services

Other IL Services	Consumers Requesting Services	Consumers Receiving Services
Advocacy/Legal Services *	129	122
Assistive Technology *	48	45
Children's Services *	0	0
Communication Services *	127	118
Counseling and Related Services *	3	2
Family Services *	0	0
Housing, Home Modifications, and Shelter Services *	32	24

Other IL Services	Consumers Requesting Services	Consumers Receiving Services
IL Skills Training and Life Skills Training *	87	82
Information and Referral Services *	516	509
Mental Restoration Services *	7	5
Mobility Training *	1	0
Peer Counseling Services *	123	111
Personal Assistance Services *	4	4
Physical Restoration Services *	1	1
Preventive Services *	0	0
Prostheses, Orthotics, and Other Appliances *	0	0
Recreational Services *	5	4
Rehabilitation Technology Services *	0	0

Other IL Services	Consumers Requesting Services	Consumers Receiving Services
Therapeutic Treatment *	0	0
Transportation Services *	5	3
Youth/Transition Services *	22	21
Vocational Services *	6	4
Other Services *	22	22
	Specify not otherwise specified	Specify not otherwise specified

4.2 I&R Information

* - Required field

To inform RSA how many service providers engage in I&R follow-up contacts regarding access to transportation, health care services or assistive technology, please indicate the following:

The service provider did engage in follow-up contacts with I&R recipients to document access gained to previously unavailable transportation, health care or assistive technology

No

Describe how information and referral services and the other IL core and other IL services are provided to those who request such services in formats accessible to the individual requesting the services. Describe any innovative practices (not mentioned elsewhere in this report) to enhance the availability and effectiveness of IL services. *

A2I strives to bring information to consumers in the most accessible way. Consumers are always welcome to meet with A2I staff in the environment of their choosing, whether it be in our office, in the community or in their own home. A2I utilizes Hands Up Communication services for in-person sign language translation as well as online foreign language translation on demand. Our CIL owns a braille printer and can provide large print if requested. Our brochure and intake paperwork is available in Spanish.

4.3 Peer Relationships and Peer Role Models

*** - Required field**

Briefly describe how, during the reporting year, the CIL promoted the development of peer relationships and peer role models among individuals with significant disabilities. *

A2I promoted peer relationships this year by continuing to focus on growing our peer support groups. In April of 2018 we kicked off our Second Saturday Social peer group for autistic young people. This group to address the social isolation that was reported by many of our consumers on the autism spectrum. This year we have reached 45 individuals and authentic peer relationships are being established.

We continued to host university interns this year and promote our organization as welcoming to students who experience disability.

Two of our staff completed a week-long peer support specialist training this year to enhance the effectiveness to our peer support to those with mental health disabilities.

4.4 Increased Independence and Community Integration

* - Required field

Increased Independence and Community Integration

Significant Life Area	Goals Set	Goals Achieved	In Progress
Self-Advocacy/Self-Empowerment*	12	4	7
Communication*	5	2	3
Mobility/Transportation*	1	0	1
Community-Based Living*	13	2	9
Educational*	0	0	0
Vocational*	4	2	2

Significant Life Area	Goals Set	Goals Achieved	In Progress
Self-care *	8	3	5
Information Access/Technology *	5	2	3
Personal Resource Management *	24	5	12
Relocation from a Nursing Home or Institution to Community-Based LivingCommunity/Social Participation *	2	0	2
Community/Social Participation *	6	1	4
Other *	2	0	1

4.5 Improved Access To Transportation, Health Care Services, and Assistive Technology * - Required field

In column one, indicate the number of consumers who required access to previously unavailable transportation, health care services, or assistive technology during the reporting year. Of the consumers listed in column one, indicate in column two, the number of consumers who, as a result of the provision of IL services (including the four core services), achieved access to previously unavailable transportation, health care services, or assistive technology during the reporting year. In column three, list the number of consumers whose access to transportation, health care services or assistive technology is still in progress at the end of the reporting year.

Improved Access To Transportation, Health Care Services, and Assistive Technology

Areas	# of Consumers Requiring Access	# of Consumers Achieving Access	# of Consumers Whose Access is in Progress
Transportation*	12	11	1
Health Care Services*	36	35	1
Assistive Technology*	13	13	0

Note: For most IL services, a consumer's access to previously unavailable transportation, health care and assistive technology is documented through his or her CSR. In some instances, consumers may achieve an outcome solely through information and referral (I&R) services. To document these instances as successful outcomes, providers are not required to create CSRs for these consumers but must be able to report that follow-up contacts with these consumers showed access to previously unavailable transportation, health care and assistive technology.

4.6 Self-Help and Self-Advocacy

* - Required field

Briefly describe how the CIL has promoted self-help and self-advocacy among individuals with significant disabilities during the reporting year. *

In September of this year, A2I developed a peer group specifically geared towards self help and self advocacy training. Once a month this group meets to discuss relevant and practical ways to promote self help and advocacy skills. This group allows consumers to engage in mock scenarios preparing those who need practice speaking with; Healthcare Providers, MCO Representatives, Landlords, and any and all other Public, or Private Providers. This group has reached seven individuals and continually growing. In keeping with promoting self help and advocacy we stand firm on the Independent Living Philosophy reminding our consumers on key concepts; choice, control, freedom and equality.

Additionally, A2I developed a self-advocacy presentation for student groups that was delivered to two transitioning student groups. We are looking forward to expanding on this educational presentation in FY19 and teaching self-advocacy skills to more students in partnership with vocational rehab.

4.7 Additional Information Concerning Individual Services or Achievements

*** - Required field**

Please provide any additional description or explanation concerning individual services or achievements, including outstanding success stories and/or major obstacles encountered. *

A2I successfully transitioned a woman out of the nursing home, who had repeatedly denied re-entry. She expressed she did not want be in the nursing home, but in her own home in the community of her choice. With the help of A2I this was a journey that was well over two years advocating and finally transitioning her out into her own own. Staff advocated for this woman with her medical team, nursing home administrators, and with her state legislators.

One consumer in his 20s has a rare genetic condition that requires extensive medical treatments, but he wants to maintain his independence and continue living with his family; his family wants him to remain independent as well. Staff has supported him in mediating issues with his Medicaid MCO such as improper evaluation procedures, reduction in benefits that are non-compliant with Iowa regulations, and lack of adequate and program required support. Staff has been able to coordinate a second Plan of Care meeting due to evaluation concerns, collaborate with the state Ombudsman to ensure oversight, advocate for proper services as available through the waiver programs, etc. This consumer is still working with staff toward the goal of learning how to advocate for and establish appropriate services through his MCO.

One consumer contacted us because he had a Rep. Payee and wanted to be his own Payee. He told us that in order to get approval to be in own payee was to have is doctor approve it. Previously, his doctor had denied his request to become his own payee saying she didn't know him well enough. Our staff did some skills training with him on personal resource management and did budgeting exercises. Consumer asked us to go with him to see his doctor and advocate on his behalf, so we did. His doctor signed off on paperwork and consumer is now his own payee. In following up with this consumer, he stated that he almost always has money left over at the end of every month after taking back control of his finances.

This summer A2I was approached to provide bus training to a young woman in Cedar Rapids who used a motor wheel chair due her Cerebral Palsy diagnosis. She expressed she wanted to be able to live it her life "normally", hang out with her friends, get up and go when she wanted to, and not depend on her parents. The ILS and consumer developed a plan, ILS would train her and ride with her at least five times to different locations in the community before releasing her to give it a try. This consumer was not only able to to meet her goal, she exceeded her goal. We are happy to report this young lady is now accessing public transportation with confidence.

A2I supported consumers in filing SSDI and Medicaid applications and appealing unfavorable decisions. Our staff also provided representative services to three consumers seeking SSDI who later received a fully favorable decision.

Staff have been providing ongoing support for a teenage consumer living in a rural community who is transitioning to living away from his parents. He has shown improved confidence and has gained a support network in his community.

Section 5. Provision of Services

5.1 Compliance Indicator 2: Provision of Services on a Cross-Disability Basis * - Required field

Briefly describe how, during the reporting year, the CIL has ensured that IL services are provided to eligible individuals with a diversity of significant disabilities and individuals who are members of populations that are unserved or underserved, without restrictions based on the particular type or types of significant disability and in a manner that is neither targeted nor limited to a particular type of significant disability. *

Access 2 Independence is involved with many outreach opportunities. Getting our materials out to the local community, engaging in cross agency collaboration, colleges, businesses, organizations, country fairs in the rural counties. Our services are for anyone with a disability and A2I does not turn away anyone that could use our services based on any identifiable characteristics of any individual. We continue to work hard to ensure that every person who qualifies for our services receives the help each are seeking.

5.2 Alternative Formats * - Required field

Briefly describe how, during the reporting year, the CIL has ensured the availability in alternative formats of all of its written policies and materials and IL services, as appropriate. *

Access 2 Independence provides braille or large print copies as an option to those who may require such format.

A2I provided sign language interpreters through relationships with Hands Up Communication services. We also utilize on-demand foreign language interpretation services. Our brochure and intake paperwork is available in Spanish.

A2I works with the Iowa Department for the Blind and other supportive agencies to provide alternate formats and services to ensure all our consumers needs are met with less barriers to experience.

5.3 Equal Access

*** - Required field**

Briefly describe how, during the reporting year, the CIL has ensured equal access of individuals with significant disabilities, including communication and physical access, to the center's services, programs, activities, resources, and facilities, whether publicly or privately funded. Equal access, for the purposes of this indicator, means that the same access is provided to any individual with a significant disability regardless of the individual's type of significant disability. *

A2I, has been flexible in the manner in which we strive to meet the needs of our consumers. We access our consumers via phone, email, face to face, skype, and text. We are available to meet in the consumers home, coffee shop, library, or our offices. Which ever method is most accessible to our consumers we make the best accommodations to meet those needs. A2I continually looks at ways of how we can better serve our consumers, and always open for ideas from our staff and board members.

Briefly describe how, during the reporting year, the CIL has advocated for and conducted activities that promote the equal access to all services, programs, activities, resources, and facilities in society, whether public or private, and regardless of funding source, for individuals with significant disabilities. Equal access, for the purposes of this indicator, means that the same access provided to individuals without disabilities is provided in the center's service area to individuals with significant disabilities. *

A2I reaches a total of eight counties promoting equal access to all. Both our Iowa City and Cedar Rapids offices are accessible via the city bus or paratransit. A2I participated in writing letters to local and state legislators to advocate for various reoccurring barriers that are still among and affecting our communities; transportation, medical health access, affordable and accessible housing. A2I advocated for these needs to better incorporate inclusiveness for the consumers we serve in the communities they live.

5.4 Consumer Information

*** - Required field**

Briefly describe how, during the reporting year, the CIL has ensured that consumers have the opportunity to develop and achieve their goals (either with or without an ILP) and that the consumer has the opportunity to express satisfaction with the center and such consumer satisfaction results are evaluated by the center. *

A2I intake paperwork includes the written grievance procedures, including progressive contact information to provide feedback to Executive Director and board members. The intake process includes information on contacting the Iowa Client Assistance Program through the Iowa Department of Human Rights.

This fiscal year, A2I staff worked to develop a more robust process to better track all I&R's. Staff make at least two follow-up calls to all I&R callers ensuring each received the information and or need was met. During this time each individuals have the opportunity to discuss with an ILS a goal they would like to achieve with or without completing an ILP. This system that has been put into place provides staff presence, staff accountability, and opportunity for all I&R's and CSR's to develop and achieve goals, and share satisfaction with staff.

5.5 Consumer Service Record Requirements

*** - Required field**

Briefly describe how, during the reporting year, the CIL ensured that each consumer's CSR contains all of the required information *

A2I documentation was reviewed by DSE administrator in September 2018. There were no concerns reported in the findings. Additionally, A2I conducts an in-house documentation review on a regular basis to ensure compliance with documentation standards.

5.6 Community Activities

*** - Required field**

Issue Area	Activity Type	Hours Spent	Objective(s)	Outcome(s)
Outreach	Community Collaboration	217.5	Attend Community Meetings and Events	A2I participated in collaborative committees, task forces, and action effort related to systems advocacy in our region.
Healthcare	Education & Advocacy	92.5	Promote Access to Healthcare	The Center participated in activities to reduce barriers to healthcare for the disabled.
Transportation	Education & Advocacy	12.5	Promote Access to Transportation	The Center participated in activities to reduce barriers to transportation for the disabled.
Housing	Education & Advocacy	21	Promote Access to Housing	The Center participated in activities to reduce barriers to accessible housing for the disabled.
Assistive Tech	Education & Advocacy	10.5	Promote Access to Assistive Technology	The Center participated in activities to reduce barriers to assistive technology for the disabled.

Issue Area	Activity Type	Hours Spent	Objective(s)	Outcome(s)
Outreach	Provider Updates	65.75	Attend Community Meetings and Events	A2I participated in meetings and events events to stay informed and provide information to community partners.

5.7 Description of Community Activities

* - Required field

For the community activities mentioned above, provide additional details such as the role of the CIL staff board members and/or consumers, names of any partner organizations and further descriptions of the specific activities, services and benefits. *

A2I provided a number of informational presentations to educate and inform of IL and our Center's services. These include presentations to:

- Social workers at the University of Iowa Hospitals and Clinics
- Students at the University of Iowa REACH program
- Graduate Students at Mt. Mercy University
- Coordinators at Abbe Health Services

A2I participates in multiple community activities for the purposes of outreach and partnership. These include:

- Lifelong Links/ADRC Advisory Council

- A2I is active in the Transportation workgroup that focuses on a key consumer issue and service area.
- Uptown Bill's and Extend the Dream Foundation
 - A2I facilitates a monthly peer group at this community center
- Choices Drop-In Center in Washington County
 - A2I facilitates a monthly peer group at this community center and also meets with consumers 1:1 at the center for computer skills and other life skills training as requested
- R Place Drop-In Center in Johnson County
 - A2I facilitates a monthly peer group at this community center and also meets with consumers 1:1 at the center for computer skills and other life skills training as requested
- Older Iowans Legislature
 - A2I participated in their annual meetings
- Johnson County Taskforce on Aging
 - A2I is a member organization
- Washington County Taskforce on Aging
 - A2I is a member organization
- Community Transportation Committee
 - A2I assists with this work to reduce transportation barriers to employment
- Affordable Housing Coalition
 - A2I staff participates in information sharing and advocacy events related to a key consumer issue and service area.
- Annual ADA Celebration
 - A2I again participated in planning, promoting, and joining this event in Johnson County.
- EDs of Johnson County
 - A2I ED facilitated these meeting this year
- Inter-agency Meetings in the following counties
 - Jones, Cedar, Benton, Washington
- Elderly Consortium
- MHDS - East Central Advisory Committee Meetings

Section 6. Annual Program and Financial Objectives * - Required field

6.1 Work Plan for the Reporting Year

* - Required field

6.1.1 Achievements

Discuss the work plan's proposed goals and objectives and the progress made in achieving them during the reporting year. *

Access 2 Independence of the Eastern Iowa Corridor: FY 2017-2018 Goals and Objectives consistent with Oct 1, 2016 Iowa SPIL

Goal 1: Increased Collaboration and Accountability

Objectives	Activities	Expected Outcome Measures	Result
A2I staff and board will recruit additional diverse board members to expand our network	<ol style="list-style-type: none"> 1. Create and post recruitment ads. 2. Attend local networking opportunities. 	Increase membership by 3 board members by Nov. 2018	A2I oriented 3 new board members in FY18, but lost 2 members due to (1) term end and (1) unexpected resignation.

A2I staff will collaborate with other Iowa CILS	1. Attend SILC and ISAIL Meetings and participate in activities and events.	Enhanced Iowa CIL communication and partnerships	ED attended all SILC meetings this year. ISAIL was dissolved in FY18.
A2I staff will collaborate with local IVRS office	1. Attend IVRS meetings and trainings.	Increase IL services to IVRS referrals by 10% over last FY	We increased our voc rehab referrals from 4 in FY17 to 11 in FY

Goal 2: Strengthen Resource Development

Objectives	Activities	Expected Outcome Measures	Result
A2I staff will research additional/diverse funding streams	1. Regularly Review grants websites and information resources. 2. Meet with MCOs about contracting opportunities.	Apply for two grants	A2I applied for a Community Foundation of Johnson County Grant and were not awarded.
A2I will seek to increase development opportunities	1. Attend local non-profit Development Groups in our region.	Increase staff and board knowledge of potential contracting possibilities	A2I joined the American Dream Employment Network (ADEN) as a Social Security Contractor.

Goal 3: Conduct Systems Change Advocacy and Outreach Education

Objective	Activities	Expected Outcome Measures	Result
A2I will engage in systems change advocacy actions to promote independence for people with disabilities.	1. Regularly attending local provider meetings and disability action groups to stay informed. 2. Provide regular outreach activities to increase awareness of our services.	Provide outreach and education on IL and information on our services.	A2I engaged in 382.75 hours of community activities and provided community I&R to 2,436 people in our region.

6.1.2 Challenges

Describe any substantial challenges or problems encountered by the CIL, and the resolutions/attempted resolutions. *

There were no substantial challenges encountered this year. A2I did turn over one staff person, but replaced that person within two months.

6.1.3 Comparison with Prior Reporting Year

As appropriate, compare the CIL's activities in the reporting year with its activities in prior years, e.g., recent trends. *

Our Center's activities have been consistent with previous years although we continue to grow and explore contracting and other resource development opportunities that align with our mission.

6.2 Work Plan for the Year Following the Reporting Year

* - Required field

6.2.1 Annual Work Plan

List the CIL's annual work plan goals, objectives and action steps planned for the year following the reporting year. *

Access 2 Independence of the Eastern Iowa Corridor: FY 2018-2019 Goals and Objectives consistent with Oct 1, 2016 Iowa SPIL

Goal 1: Increased Collaboration and Accountability

Objectives	Activities	Expected Outcome Measures
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A2I staff and board will recruit additional diverse board members to expand our network	<ol style="list-style-type: none"> 1. Create and post recruitment ads. 2. Attend local networking opportunities. 	Increase membership by 3 board members by Nov. 2019
A2I staff will collaborate with other Iowa CILS	<ol style="list-style-type: none"> 1. Attend SILC Meetings and participate in activities and events. 	Enhanced Iowa CIL communication and partnerships
A2I staff will collaborate with local IVRS office	<ol style="list-style-type: none"> 1. Explore opportunities to provide youth-transition support. 	Provide in-school group trainings to 6 high schools.

Goal 2: Strengthen Resource Development

Objectives	Activities	Expected Outcome Measures
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A2I staff will research additional/diverse funding streams	<ol style="list-style-type: none"> 1. Regularly Review grants websites and information resources. 2. Meet with MCOs about contracting opportunities. 	<ol style="list-style-type: none"> 1. Apply for grants 2. Secure new fee-for-service contract
A2I will seek to increase development opportunities	<ol style="list-style-type: none"> 1. Attend local non-profit Development Groups in our region. 	Increase staff and board knowledge of potential contracting possibilities

Goal 3: Conduct Systems Change Advocacy and Outreach Education

Objective	Activities	Expected Outcome Measures
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<p>A2I will engage in systems change advocacy actions to promote independence for people with disabilities.</p>	<p>1. Regularly attending local provider meetings and disability action groups to stay informed.</p> <p>2. Provide regular outreach activities to increase awareness of our services.</p>	<p>Provide outreach and education on IL and information on our services.</p>
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6.2.2 SPIL Consistency

Explain how these work plan goals, objectives and action steps are consistent with the approved SPIL. *

These goals reflect the Iowa SPIL goals of: Collaboration/Accountability, Resource Development, Systems Change Advocacy, and Outreach Education.

Section 7. Other Accomplishments, Activities and Challenges

* - Required field

Describe any additional significant accomplishments, activities and/or challenges not included elsewhere in the report, e.g. brief summaries of innovative practices, improved service delivery to consumers, etc. *

A2I continues to work hard to promote and sustain the philosophy of Independent Living. In our continued pursuit of resource development opportunities, we joined the American Dream Employment Network as a contractor. This process included one of our staff becoming certified as a Work Incentive Benefits Planner through Cornell. We are the only Employment Network in a 30 mile radius.

Our commitment to peer support continued this year, as two of our staff completed a week-long Peer Support Specialist Training. Additionally, we partnered with NAMI to conduct a Provider Training in our community.

A2I continues to work closely with our region's Area Agencies on Aging. This year we attended the non-partisan Older Iowan's Legislature meetings for the first time and advocated to address nursing and personal attendant shortages in the state.

Section 8. Training and Technical Assistance

8.1 Training and Technical Assistance Needs

* - Required field

Training And Technical Assistance Needs	Choose up to 10 Priority Needs - Rate items 1-10 with 1 being most important
Advocacy/Leadership Development	
General Overview	
Community/Grassroots Organizing	10
Individual Empowerment	
Systems Advocacy	
Legislative Process	
Applicable Laws	
General overview and promulgation of various disability laws	
Americans with Disabilities Act	
Air-Carrier's Access Act	

Training And Technical Assistance Needs	Choose up to 10 Priority Needs - Rate items 1-10 with 1 being most important
Fair Housing Act	
Individuals with Disabilities Education Improvement Act	
Medicaid/Medicare/PAS/waivers/long-term care	
Rehabilitation Act of 1973, as amended	
Social Security Act	
Workforce Investment Act of 1998	
Ticket to Work and Work Incentives Improvement Act of 1999	9
Government Performance Results Act of 1993	
Assistive Technologies	
General Overview	
Data Collecting and Reporting	
General Overview	
704 Reports	
Performance Measures contained in 704 Report	
Dual Reporting Requirements	
Case Service Record Documentation	

Training And Technical Assistance Needs	Choose up to 10 Priority Needs - Rate items 1-10 with 1 being most important
Disability Awareness and Information	
Specific Issues	
Evaluation	
General Overview	
CIL Standards and Indicators	8
Community Needs Assessment	
Consumer Satisfaction Surveys	
Focus Groups	
Outcome Measures	
Financial: Grant Management	
General Overview	
Federal Regulations	
Budgeting	
Fund Accounting	7
Financial: Resource Development	
General Overview	

Training And Technical Assistance Needs	Choose up to 10 Priority Needs - Rate items 1-10 with 1 being most important
Diversification of Funding Base	1
Fee-for-Service Approaches	
For Profit Subsidiaries	
Fund-Raising Events of Statewide Campaigns	2
Grant Writing	
Independent Living Philosophy	
General Overview	
Innovative Programs	
Best Practices	3
Specific Examples	
Management Information Systems	
Computer Skills	
Software	
Networking Strategies	
General Overview	
Electronic	

Training And Technical Assistance Needs	Choose up to 10 Priority Needs - Rate items 1-10 with 1 being most important
Among CILs & SILCs	4
Community Partners	
Program Planning	
General Overview of Program Management and Staff Development	
CIL Executive Directorship Skills Building	
Conflict Management and Alternative Dispute Resolution	
First-Line CIL Supervisor Skills Building	
IL Skills Modules	
Peer Mentoring	
Program Design	
Time Management	
Team Building	
Outreach to Unserved/Underserved Populations	
General Overview	
Disability	

Training And Technical Assistance Needs	Choose up to 10 Priority Needs - Rate items 1-10 with 1 being most important
Minority	
Institutionalized Potential Consumers	
Rural	
Urban	
SILC Roles/Relationship to CILs	
General Overview	
Development of State Plan for Independent Living	
Implementation (monitor & review) of SPIL	
Public Meetings	
Role and Responsibilities of Executive Board	
Role and Responsibilities of General Members	
Collaborations with In-State Stakeholders	5
CIL Board of Directors	
General Overview	
Roles and Responsibilities	
Policy Development	

Training And Technical Assistance Needs	Choose up to 10 Priority Needs - Rate items 1-10 with 1 being most important
Recruiting/Increasing Involvement	6
Volunteer Programs	
General Overview	
Optional Areas and/or Comments (write-in)	

8.2 Additional Information

* - Required field

Provide additional information, comments, explanations or suggestions not included elsewhere in the report *

It is with great pleasure and gratitude on behalf of A2I staff and board, we thank you for the opportunity to continue to serve Independent Living Services in Iowa.

Section 9. Signatures

* - Required input

NAME OF EXECUTIVE DIRECTOR*

I certify that the information provided in this report is true, complete and accurate to the best of my knowledge. :

As the Executive Director, I certify that the Board has reviewed and given approval for submission of this report. :